

# Warranty:

Please inspect panels immediately after purchase and before mounting.

Ultracoustic acoustic panels are guaranteed to be free of manufacturing defects for a period of fifteen (15) days after purchase.

In the unlikely event that a defect is uncovered, please call 91-72089 07208 to obtain RA number from Ultracoustic before the fifteen (15) day warranty period expires.

Once you have obtained an RA number you must return the product, freight prepaid with ten (10) days after the date the RA number is issued.

Please return the product in the original packaging

(or another, affording an equal degree protection) with all of the following:

- (1) RA number clearly marked on the returned package;
- (2) A receipt or bill of sale showing proof of purchase from an authorized retail seller; and
- (3) A written note describing the defect and including your name, address, telephone number and the applicable RA number.

You are solely responsible for all shipping and insurance costs returning the product to Ultracoustic and you will not be reimbursed or compensated for any loss or damage incurred during return shipping. Ultracoustic will at its discretion repair or replace the panel.

Should the panel be no longer available, Ultracoustic reserves the right to exchange this with a panel of similar performance and value. Due to different dye lots, Ultracoustic cannot guarantee exact colour match. This Warranty shall solely extend to the original owner and is limited to manufacturing defects only and excludes damage due to improper installation, freight handling, wear and tear, abuse, misuse, Misapplication, colour fading or deterioration due to prolonged exposure to ultra violet light, smoke, humidity or other environmental factors. It is understood that the use and suitability of our acoustic panels is entirely the responsibility of the buyer or specifying engineer and as such, these parties agree to hold Ultracoustic, or its associated company, and/or offers, harmless from any responsibility whatsoever other than what is clearly outlined in the warranty.

## Contact Us:

### Address:

Ultracoustic is a division of A R Acoustics LLP. 504, Jupiter, Gaurav Galaxy, Phase II, Mumbai - 401107.

### Telephone No:

(9122) 6560-6002 | 2945 1202

Mobile No.: 72089 07208

Email: [info@ultracousticin.com](mailto:info@ultracousticin.com)

Follow us on: <https://www.instagram.com/ultracoustic/?hl=en>

Specifications and appearances subject to change without notice.

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